

How we use your information

In order to be able to communicate effectively with you we hold your name, home address and email address, which you have consented to us processing, for the purpose of being able to contact you with Trust updates, allow you to vote in elections, and provide any information you request for us.

We will not use your information for any other purpose, or provide the information to any other third party for reasons not related to the delivery of the Engagement service, unless you either provide us with further consent, or there is a legal requirement for the Trust to do so without first seeking your consent.

Your information is held securely on our behalf by MES Engage who process your information under contract to, and on our specific instructions.

Where there is a contested election in your constituency/staff class, your personal data will be uploaded onto our secure portal and shared with our contracted mailing company for the delivery of ballot papers. Where you have not provided an email address as a point of contact, your personal data will be uploaded onto our secure portal and shared with our mailing company for the delivery of members' newsletters only.

You have the right to withdraw your consent to us processing your information by contacting the membership office either via email: ftmembership.penninecare@nhs.net or 0161 716 3978/3374 You can also contact us on these details for any general enquiry.

If you wish to discuss the Trust's data protection processes or compliance, or your rights as a Data Subject, you can contact the Trust Data Protection Officer via pcn-tr.ig@nhs.net