



Lincolnshire East Clinical Commissioning Group

Please ask for: Claire Hornsby
Telephone: 01522 515477
E mail address:
Claire.Hornsby@lincolnshireeastccg.nhs.uk

Cross O Cliff Court
Bracebridge Heath
Lincoln
LN4 2HN

3 November 2016

Calls via typetalk are welcome
Tel: 01522 513355

**Lincolnshire East Clinical Commissioning Group (CCG)
Disability Listening Event
Incorporating the launch of the
Accessible Information Standard.**

8 December 2016 - 1.00pm - 3.00pm,

The Dower House Hotel, Manor Estate, Woodhall Spa LN10 6PY

Dear Colleague

NHS Lincolnshire East Clinical Commissioning Group would like to invite you to our Disability Listening Event which will be held on 8 December 2016 at the Dower House Hotel, Manor Estate, Woodhall Spa LN10 6PY.

The aim of the event is to talk about access to NHS services for disabled people. The event will also give you the opportunity to discuss the issues/challenges you face as a service user, carer or family member.

We want as many disabled patients, carers and family members to come along to share their personal experiences of healthcare services they have received.

Please find enclosed the following information:

- Event Agenda
- Directions to the venue

The event will begin at 1.00 pm and will finish at around 3.00 pm. If you would like to attend, please either telephone 01522 515308 or email public.engagement@lincolnshireeastccg.nhs.uk.

If you require any further information please contact Claire Hornsby on the email address above.

Yours sincerely

**Tracy Pilcher
Chief Nurse
Lincolnshire East Clinical Commissioning Group**

A G E N D A

Time	Subject	Lead
1:00pm -1:30pm	Arrival, refreshments and registration	All
1:30pm - 1:45pm	Welcome and introduction	Tracy Pilcher
1:45pm - 2:00pm	Launch of the accessible information standard	Karen Duncombe
2:00pm - 2:45pm	Breakout Session: Patient stories, the good, the bad and the ugly. Feedback	All
2:45-3:00pm	Table feedback	All
3:00pm	Event closes	

Directions to the Venue

Address: The Dower House Hotel, Manor Estate,
Woodhall Spa
Lincolnshire, LN10 6PY

Tel: +44 (0) 1526 352588



Please note that the venue has level access and accessible toilets. If you have any other access needs, please contact Claire Hornsby on the email address above. Thank you.